

SALZKAMMERGUT TOURISTIK GmbH **BOOKING CONDITIONS**

Provided that there is no deviation, unless a written agreement is made, then the following conditions written out below are valid.

1). Booking & Confirmation

When making a reservation you are offering the Salzkammergut Touristik GmbH a travel contract. The initial reservation can either be a written or a verbal agreement. The contract will then be returned to you with a written confirmation of your booking with the Salzkammergut Touristik GmbH.

2). Payment

The payment should be made by bank transfer, (commission free to the receiver,) to the SPARKASSE SALZKAMMERGUT AG
IBAN NR: AT892031400000017723 , BIC: SKBIAT 21 XXX, International SWIFR: GIBAATWW
Adress of bank: 4820 Bad Ischl, Sparkassenplatz 1, Austria

It is necessary to fax us the bank confirmation of payment at least 3 days before the arrival of your clients.

If payment is made in cash at your destination, then the transaction must only be made directly with an employee of the Salzkammergut Touristik GmbH.

If for any reason your payment is NOT received before the arrival of your clients then the Salzkammergut Touristik GmbH reserve the right to cancel your booking and no hotel check-in for your clients will be permitted. A cancellation charge may be made to you. (See no. 4)

The usual bank interest rates will be charged on any delayed payment. You will be also obliged to pay all costs incurred for any reminder and for any further costs due to this delay.

Tickets to special events must be paid immediately upon receipt of the account.

3). Reservation Periods:-

a). High Season: 1. July – 31.August and 1.Dec. – 20. March
to be made up to 60 days before arrival.

b). Low Season: the rest of the year:
to be made up to 14 days before arrival.

4). Cancellation of the booking:-

All year round:
without costs up to 60 days before arrival.

4a). Cancellation Charges:-

All the year round:
60 to 14 days before arrival – 30% of the total price.
13 to 6 days before arrival – 60% of the total price.
5 to 0 days before arrival – 80% of the total price.

4b). Reduction in number of guests:

No charge when the number of booked passengers is reduced by less than 10% & up to 6 days before arrival.

a). High Season: 1. July – 31.August and 1.Dec. – 20. March
if the number of the booked passengers is reduced by more than 10% :-

- up to 14 days before arrival – 30% of the total price.
- up to 6 days before arrival – 50% of the total price.
- up to 0 days before arrival – 80 % of the total price.

b). Low Season: Rest of the year:

if the number of the booked passengers is reduced by more than 10% :-

- up to 7 days before arrival – 50% of the total price.
- up to 0 days before arrival – 80% of the total price.

4c). For short-term bookings.

For those reservations made less than 10 days prior to arrival please note the following conditions:-

- Bookings made up to 9 days before arrival – 50% of the total price to be paid immediately.
- Bookings made between 9 and 0 days before arrival – 80% of the total price to be paid immediately.

5). Liability.

The Salzkammergut Touristik GmbH cannot accept any responsibility for any possible disruptions that may occur such as natural disasters, industrial disputes, in the case of war, and any such similar events beyond our control.

5a). Complaints.

Any complaints can only be considered when made at your destination.

6). Prices.

All prices are given in Euro and are payable, (without any deductions) to the Salzkammergut Touristik GmbH. All prices are group rates for minimum 20 persons.

For groups every 21st person is free, (in a double room). Except for special event tickets & ski passes. Guided tours are generally made with group's own bus.

For taking cash expenditure on the spot the service fee is 5% of the volume.

Child reduction: (sharing a room with their parents.)

0 – 5 years – 100%

6 – 11 years – 50%

12 – 15 years – 30%

7). Direct Contracts:

All negotiations of the business transactions with tourism products made with the Salzkammergut Touristik GmbH, take place under the condition that during the following 24 months after the last business transaction with the Salzkammergut Touristik GmbH, no direct contracts or negotiations are to be made with any of these suppliers. By breach of this Agreement, the Salzkammergut Touristik GmbH will be entitled to claim damages of 10% of the total booking volume arranged for your company over the past 3 years.

8). Jurisdiction.

Place of jurisdiction is Bad Ischl. Any claim under this Agreement shall be subject to Austrian law and all proceedings shall be within the exclusive jurisdiction of the Austrian Courts. The Austrian Travel Agency's conditions & stipulations are also valid in their latest form.

Gisa Nr.: 160 66595

Registration Nr. 358406v

UID Nr.: ATU 662 17 319

Printing errors may occur.

Agree with conditions:

..... signature / stamp / date